



## **Code of Kindness for Patients, Parents and Visitors**

Burlington Pediatrics strives to provide a safe and healthy environment for staff, visitors, patients and their families. Burlington Pediatrics expects *visitors, patients and accompanying family members* to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of others.

**The following behaviors will not be tolerated and may result in your removal from the facility and your dismissal from the practice:**

- Inappropriate behaviors in person or through written, verbal, or electronic communication, including but not limited to the following; profanity, harassment, offensive or intimidating statements or gestures, or threats of violence of any kind.
- Using social media to inappropriately address concerns or to disparage the practice or our staff. All patients are encouraged to contact the office with any concerns.
- Possession of firearms or any weapons other than law enforcement.
- Physical assault, arson, or attempt to inflict bodily harm.
- Behaving in a manner as if under the influence of drugs or alcohol.
- Attempting theft or intentionally damaging equipment or property.
- Falsification of notes and other documentation.
- Racial or cultural slurs or other derogatory remarks associated with race, language, or sexual orientation.
- Requests that would constitute illegal or unethical behavior on the part of Burlington Pediatrics.

We also ask that all parents and accompanying adults supervise children in their care.

**If you experience or witness any of these inappropriate behaviors, please report it to any staff member.**